



Client Platform Management **T e c h n i c a l B u l l e t i n**

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Issue: For Internet Explorer® 7 (IE7) users, the Menu Bar is missing from the Audit Rules and Audit Profile Values windows in Accumark Advisor.

This bulletin applies to:

- Accumark Advisor
- Internet Explorer® 7 (IE7)
- Windows® XP SP2
- Windows Vista™
- May apply to other CCC Portal products

Symptoms:

For IE7 users, the Maintain Audit Rules and Maintain Audit Profile Values windows in Accumark Advisor are missing the Menu Bar. Printing from these pages can be difficult with no obvious print option.



Cause:

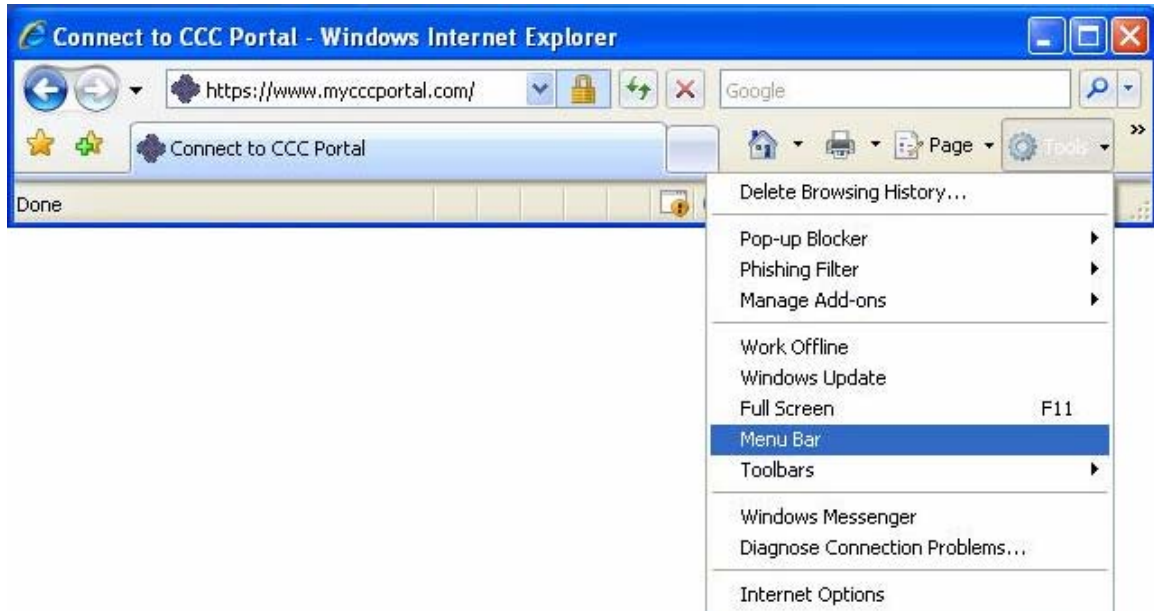
The Menu Bar is hidden by default when Internet Explorer 7 is installed.

Resolution:

Enable the Menu Bar for Internet Explorer 7.

Follow these steps below to enable the Menu Bar:

1. Open Internet Explorer 7, Select Tools and left click on the Menu Bar choice.



2. The Menu Bar is now displayed.



3. To print from this page, click on File and then Print.